

Americans with Disabilities Act Grievance Procedure

Nicole DeMaio is committed to accessibility and inclusivity in all the public programming presented by her organization. This Grievance Procedure is established to meet the requirements of the Americans with Disabilities Act of 1990 (“ADA”). It may be used by anyone who wishes to file a complaint alleging discrimination on the basis of disability in the provision of services, activities, programs, or benefits by Nicole DeMaio.

Complaints concerning discrimination on the basis of disability by Nicole DeMaio or affiliates may be sent to Nicole DeMaio, ADA Coordinator and Executive Director of Events.

Nicole DeMaio will contact the complainant within 15 calendar days after receipt of the complaint to discuss the complaint and possible resolutions.

Within 15 calendar days after the meeting, the ADA Coordinator, or designee, will respond in writing, and, where appropriate, in a format accessible to the complainant, with a final resolution of the complaint.

All written complaints, appeals received by the ADA Coordinator and Executive Director, or designee, and responses from these offices will be retained by Nicole DeMaio for at least three years.